



**When it comes to Education,
we do I.T better**



We've been 'at school' for over 28 years

We've learnt that to do something well, it should be your core focus. Which is why Computelec is made up of people who live and breathe education. Throughout our 28-year history, we believe we've had a positive impact on over 150,000 young Australians by assisting hundreds of schools to take the learning experience to a new level through the use of technology.

We've learnt that a formula won't always deliver the right solution, which is why we believe in learning through listening. Only by comprehensively understanding your specific learning objectives and technology needs can we advise you on the right strategic solution for your school.

Over the years we've also learnt that, like the education process, the right solution is ongoing, which is why schools trust us to not only design and implement ICT infrastructures and education solutions, but to provide ongoing support, professional learning and service that's top of its class.

To keep doing ICT better – and deliver exceptional strategic solutions that support innovation in teaching and learning – we know we can never stop learning.

“Computelec is helping us develop an ongoing technology roadmap that embraces planning for everything from the pedagogical, learning, teaching and business needs of the school to implementing technology solutions that allow for ongoing collaboration and innovation.”

Jocelyn Martin, Business Manager, Radford College, ACT

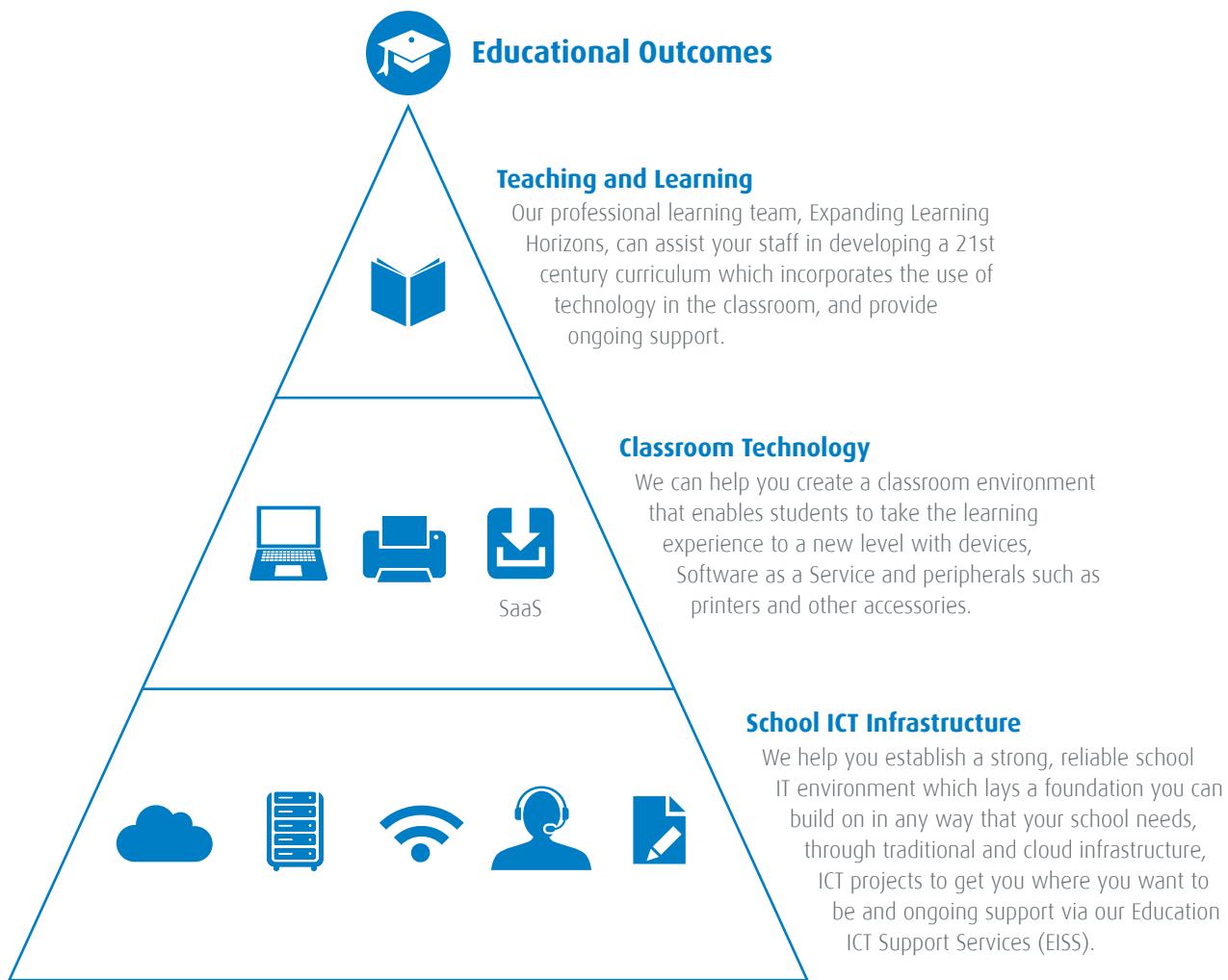
We live and breathe education

Our long-term commitment to working with schools, as well as our strong relationship with industry leading vendors and annual research into ICT trends in Australian non-government schools, has given us a deep understanding of the educational environment.

With an outstanding reputation for support and reliability of school ICT needs, we are uniquely placed to provide complete solutions for optimal educational outcomes. From the classroom, to the ICT department, to the front office; no matter what your goals, we've got you covered.

Tailored ICT Solutions for Education

The diagram below illustrates how, through tailored consultation, we assist schools in achieving their ICT objectives and enable staff and students to excel. Our services can be implemented independently, or grouped and scaled to suit your school's needs and budget.



School environments can be challenging

In today's school environment everyone is relying on the network infrastructure to get everything done – and the chain of network devices between ever-increasing end points is becoming more complex and challenging to achieve.

This calls for a committed team of experts to ensure that the performance and reliability of networking and internet does not interfere with the function of your school and delivery of its educational outcomes.

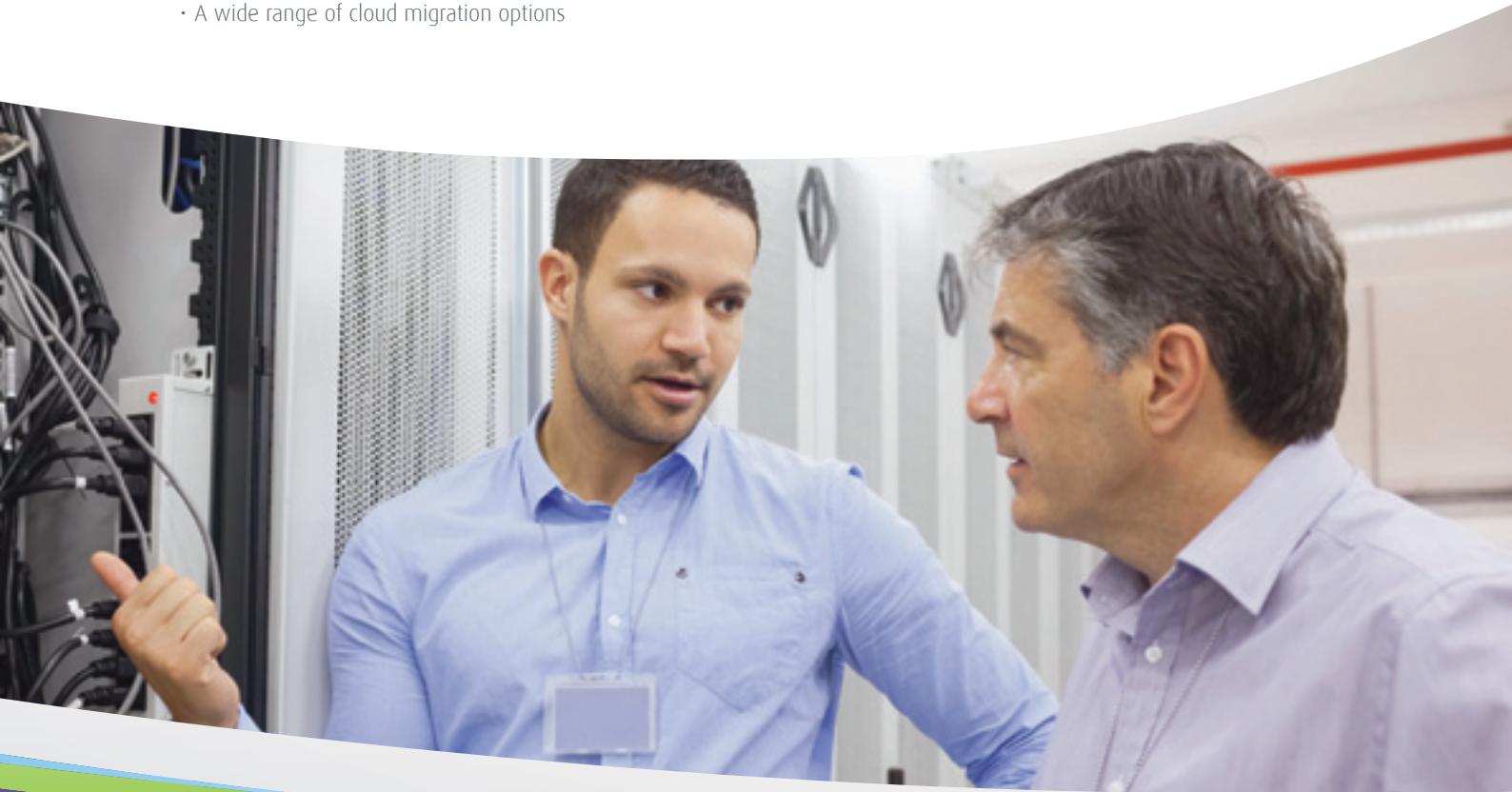
We can extend your ICT team

ICT Project Resourcing

Offering solutions to suit your school's unique learning requirements and budget, we can design, configure, deploy and manage ICT projects at the times which best suit you – meaning your curriculum won't be disrupted while we support you in enhancing your technology and classroom environments.

Our Projects team can assist you with:

- Network Design
- Server & Storage Design
- Wireless solutions
- VLANs
- Security: Firewall, UTM, AV and email
- Virtualisation
- Server upgrades
- Communications: email, IM, unified communications and video conferencing
- Backup and Disaster Recovery solutions
- A wide range of cloud migration options





Education ICT Support Services (EISS)

As every school has a unique environment and priorities, we offer a wide range of services to securely monitor and manage your servers and network 24/7, allowing you to focus on more strategic ICT initiatives. Through our EISS, we act as an extension of your current ICT team. Our ICT engineers are up to date with the latest industry certification and training, enabling us to design, implement and manage best-in-class delivery solutions to make your ICT infrastructure more reliable and significantly more cost effective and easier to manage.

EISS deliverables include:

- ICT Audit and regular health checks
- Continuous and proactive monitoring and maintenance
- Comprehensive vendor management
- Ready access to specialist expertise as and when you need it
- Remote and on-site response to issues
- Ongoing moves, adds and changes (MACs)
- Monthly reporting
- Guaranteed Service Level Agreements (SLAs)

Benefits to your school:

- Predictable costs through fixed monthly billing
- Cost savings from reduced technical obsolescence
- More time for ICT staff to focus on strategic ICT activities
- Priority access to specialist expertise
- Reduction of network downtime through network stabilisation and improvement
- Monthly reports to enhance visibility and support for planning
- Transfer of your technology and delivery risk to Computelec
- A single point of accountability for service delivery
- Peace of mind that your critical ICT systems are monitored and managed by experts 24/7

“**Computelec’s Support Services deliver us a team of professionals, each with different specialist skillsets, who complement our existing ICT team and give us access to a richer pool of skills and experience. It also provides 24/7 monitoring of our ICT infrastructure with much of the general maintenance, such as the application of software patches and upgrades, all taken care of.**”

Paul Bothma, Director of ICT
Cannon Hill Anglican College, QLD

Education Cloud Services (ECS)

Like many other organisations, schools are rapidly moving to the cloud in recognition of the many benefits it offers. Our team of specialists can assist your school in migrating applications and infrastructure (safely) to the cloud.

We start by working with you to understand your business imperatives, ICT strategy and viable solutions to achieve your educational goals, and can then provide a realistic roadmap, tailored to your school.

The cloud computing services we deliver are specifically designed to meet the mission-critical requirements of Australian schools and include:

- Secure, APP-compliant, Australian-based cloud server and data storage provisioning
- Access to world-class data centre facilities and communications services
- Selected software services relied on by schools, including Microsoft productivity tools, Lync unified communications and Sophos security applications

They include fully-managed or self-managed options for:

- Back up as a Service (BaaS)
- Disaster Recovery as a Service (DRaaS)
- Infrastructure as a Service (IaaS)
- Internet as a Service (Internet aaS)
- Wireless as a Service (WaaS)
- Lync as a Service (Lync aaS)
- Security as a Service (Security aaS)

We can build your:

- Private Cloud
- Hybrid Cloud
- Hosted VDI solution



ICT learning – a student entitlement

With new and mandatory competencies under the General Capabilities in the Australian Curriculum, Computelec's sister company **Expanding Learning Horizons** (ELH) works closely with schools to identify learning strategies for incorporating ICT into the curriculum and delivering teacher professional development.

As the only ICT professional learning organisation in Australia run by teachers, ELH focuses on a long-term, fully integrated approach, customising professional development programs and implementing ICT services for schools wanting to harness the power of technology.

ELH is the ideal partner for schools wanting to transform their teaching and learning environments now and into the future. Its expert team can help schools to develop lasting learning programs and curriculum changes, provide ongoing support to teaching staff and evaluate the effectiveness of the changes.

Expanding Learning Horizons provides consultancy across four core areas:

- 21st Century Learning Design
- Strategic Planning
- ICT Peer Coaching
- Professional Learning

Freedom to Learn™

Over the years, we've upheld our beliefs in providing students with ubiquitous access to technology to enhance critical thinking skills and learning in general. Now, given the importance of 21st Century Learning skills within the Australian National Curriculum, schools are faced with a greater-than-ever challenge of preparing students for a vastly different future.

Our 1-to-1 and BYOD Programs provide a platform for every student to access technology so they can engage with their teachers in a multitude of ways – anywhere, anytime.

With a Computelec Freedom to Learn™ program you can expect:

- Expert consulting to develop the best solution for your particular school (school-owned or mandated BYOD)
- Choice from a range of education-grade slates, notebooks and tablets
- Implementation of your program including training
- Next-day device repairs at low capped fees

// An ELH professional learning program is an excellent way of getting teachers to really think about Learning rather than Teaching. It will refresh your passion for teaching valuable skills and knowledge. //

Will Athanasakis, Koonung Secondary College, VIC

Vendor partnerships

As authorised reseller for a wide range of vendors, we're able to offer special discounts on both software and hardware not generally available. Our licensing specialists can deliver the best advice, help save you time and money and, most importantly, ensure your school remains compliant and reduces risk by managing your license renewals year on year.



Committed to schools

Over almost three decades, Computelec has built trusted relationships with some of Australia's most innovative and esteemed schools. You can always count on us for the latest technologies and most innovative ICT solution design. Here are just a few of the schools we've helped over the years:

Geelong Grammar School
Cannon Hill Anglican College
Methodist Ladies College
Hale School
Trinity Grammar School
All Saints College
Kardinia International College
Brisbane Grammar School
Pymble Ladies' College
Mazenod College
East Preston Islamic College
Radford College
North Sydney Girls High School
St. Mary's Cathedral College



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